



QTC Training & Education

Enhancing your Program and Project Performance

Contract Management

Investment in workshop: \$500 plus GST, a light lunch will be provided.

Workshop Overview

Several recent public and private sector projects have been examined by auditors and the media and severely criticised as delivering far too little benefit and not meeting projected outcomes, budgets or deadlines. This workshop is right for you if you are involved in managing contracts between your organisation and its external suppliers of goods and services or you are a supplier of goods or services.

Employers' will benefit because staffs will gain the skills to manage contracts and foster relationships between suppliers and their organisation.

Workshop Objectives

- Understand the fundamental concepts of contract management
- Monitor and review the performance of suppliers
- Identify and manage contract risk
- Resolve disagreements with suppliers
- Manage contract variations

The overall aim of this workshop is to improve the management of contracts for both corporate and public sector programs and projects, by better informing and educating the staffs responsible, as well as developing more efficient and effective monitoring, controlling and reporting.

This is an interactive workshop providing you with an opportunity to assess your organisation and compare/contrast with your peers.

Facilitator

Dr Keith O'Shea is a graduate of the Australian Institute of Company Directors and is the managing director of QTC Consulting Pty Ltd, a specialist program and project management consulting and training company. He has a wide and varied background in program and project management, from an early beginning in the construction field and in later years, in business change and technology projects. Dr O'Shea obtained a Master of Project Management from RMIT University in Melbourne and completed his PhD '*An Examination of the Theory and Practice of Project Management Knowledge and its Transferability in Western Australia*' at Curtin University. Dr O'Shea is a past National Director of the Australian Institute of Project Management (AIPM) and the author of '*Project Managers: what do they really do and need to know?*' ISBN: 978-3-639-20304-2.