



CHARTERED SECRETARIES
AUSTRALIA

Leaders in governance

25 October 2010

Dr K O'Shea
Director
QTC Consulting
4/8 Susan Street
MAYLANDS WA 6051

Dear Keith,

On behalf of Chartered Secretaries Australia, may I take this opportunity to thank you for being a presenter at our Graduate Diploma of Applied Corporate Governance held on 24 August 2010. I trust that you enjoyed the key role that you have played in developing the skills and knowledge of the participants.

As you are aware, we use the feedback from participants to ensure that the programs remain up-to-date, topical and relevant to meeting the needs of our customers. The general feedback from this program was very positive, and both your content and presentation were rated highly from participants.

Please accept the enclosed voucher as a token of our appreciation.

Kind regards,

Leigh Grant
Manager, Western Australia

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